

WILLIAM MCAFEE WITHERSPOON

614-915-8686 ~ will@WillMW.com ~ www.WillWM.com ~ www.linkedin.com/in/william-mcafee-wITHERSPOON

OBJECTIVE: Eager to bring my passion for design and building to the professional world.

EDUCATION: Kent State University: **Bachelor of Arts** (May 2025)
Major: Architectural Studies
Minor: Construction Management

KEY COMPETENCIES:

Bluebeam / RSMMeans	Rhino 8	Strong Interpersonal Skills
Adobe Creative Cloud	Primavera P6	Proactive and Self-Motivated
Microsoft Office Suite	Excellent Communication Skills	Exceptional Leadership Skills

EMPLOYMENT:

Customer Service Team Member / Cart Attendant | Meijer: Stow, Ohio October 2024 - Present

- Provide information to customers to help their shopping experience.
- Efficiently manage carts during peak hours so that all customers can have the cart of their choice when wanted/needed while also keeping the cart area organized and clean.
- Collaborate with my other team members and supervisors to help maintain an efficient and smooth environment in the store.

Customer Service Team Member | Modwash: Kent, Ohio January 2024 - July 2024

- Memorizing and learning skills to sell products and services.
- Build and maintain relationships with customers by addressing their concerns professionally, understand any needs they may have, and following up to ensure their satisfaction.

Intern | Franklin County Probate Court: Columbus, Ohio May 2023 - August 2023

- Guided customers through the website over the phone and helped answer any questions.
- Went to events with other coworkers and spread knowledge about the probate court.
- Visited hospitals and nursing homes with a coworker to give information to people who might need the probate court's help.
- Learned and worked with the AS400 software to scan, fix, and organize any paperwork needed.

Brand Representative | Abercrombie & Fitch: Columbus, Ohio June 2022 - July 2023

- Demonstrated excellent customer service skills.
- Developed knowledge of current fashion trends to promote merchandise to customers.
- Managed store inventory, ensuring all items were correctly placed and organized.
- Trained new employees on cash handling, customer service, and product knowledge.
- Assisted in the maintenance of store displays and visual presentations.

EXTRACURRICULAR ACTIVITIES:

Construction Management Student Organization
January 2022 - May 2022

Fashion Student Organization
January 2023 - May 2023

VOLUNTEER EXPERIENCE:

- Help teachers set up their classroom
- Blood Donor: American Red Cross
- Middle School Reading Tutor
- Christmas orphanage event for kids
- Worked at mission store